SACRAMENTO CITY UNIFIED SCHOOL DISTRICT BOARD OF EDUCATION

Meeting Date: September 12, 2013

Subject: Approval of Grants, Entitlements, and Other Income Agreements

Ratification of Other Agreements

Approval of Bid Awards

GRANTS, ENTITLEMENTS AND OTHER INCOME AGREEMENTS - REVENUE

Contractor Description Amount
ADULT EDUCATION

A14-00026 California Department of Education 7/1/13 – 6/30/14: Grant funding for Workforce Investment Act, Title II: Adult Education and Family Literacy Act, English Literacy, and Civics Education programs. The programs supported by these funds improve employment opportunities; and provide training, literacy, and vocational rehabilitation to community adults. Achievement in Adult Basic Education, English as a Second Language, English as a Second Language – Citizenship, General Education Development, Adult Secondary Education, and other vocational programs is measured through testing. Benchmarks are tracked for future funding opportunities.

A14-00034 Sacramento Employment & Training Agency (SETA) 7/1/13 - 6/30/14: Grant funding for Workforce Investment Act Adult and Dislocated Worker funds to continue services leading to successful outcomes for students currently enrolled at Charles A. Jones Career and Education Center.

\$60,000 No Match

\$655,683

No Match

FAMILY AND COMMUNITY ENGAGEMENT

A14-00027 The California Endowment 8/1/13 – 7/31/14: Grant funding to improve the social and emotional health of youth: To reduce health disparities of1

A14-00033
California Department of Education

7/1/13— 12/31/14: Three (3) 21st Century Community Learning Centers, Elementary and Middle - Family Literacy Grant. Funds provide for a family literacy program at Bowling Green, Earl Warren, Elder Creek, Ethel I. Baker, Pacific, Peter Burnett, Bret Harte, John Still K-8 (Freeport), John Bidwell, John Sloat, Leataata Floyd, Nicholas, Parkway-Phoenix Park, Tahoe and Woodbine Elementary Schools.

\$220,000; \$140,000; \$100,000

EXPENDITURE AND OTHER AGREEMENTS

<u>Contractor</u> <u>Description</u> <u>Amount</u>

ACADEMIC OFFICE

SA14-00119 Vision 2000 6/18/13 - 7/14/13: Planning and Implementing 2013 Summer Math and Reading Academy at California State University, Sacramento, for approximately 300 students attending Fr. Keith B. Kenny, Leataata Floyd, and Oak Ridge elementary schools.

\$94,621.80 Title I and School Improvement Grant Funds

<u>Strategic Plan</u>: Aligns with Pillar I, Career and College Ready Students; and Pillar II, Family and Community Engagement, by engaging students, families and community partners to collaborate with the district for academic enrichment and empowerment activities.

AREA ASSISTANT SUPERINTENDENTS

S14-00137 K12/Aventa Learning 7/1/13 - 6/30/14: K12/Aventa online learning curriculum and enrolled user licenses for high school credit recovery

<u>Strategic Plan</u>: Aligns with Pillar III, Organizational Transformation, by focusing every department and individual in the organization to support teaching and learning through new and innovative educational processes.

APPROVAL OF DECLARED SURPLUS MATERIALS AND EQUIPMENT

| ITEM | SITE/DEPARTMENT | TOTAL VALUE | DISPOSAL METHOD |
|----------------------------|--------------------------|-------------|-----------------|
| | | | |
| Computer Equipment | Fern Bacon Middle School | None | Recycle |
| Andia () (ianal Empire ant | Farm Danam Middle Cabaal | Mana | Daniela |
| Audio/Visual Equipment | Fern Bacon Middle School | None | Recycle |
| Air Compressors (10 ea.) | Maintenance & Operations | None | Surplus |

RECOMMENDED BID AWARDS – SUPPLIES/EQUIPMENT

RFP No. 130713 Cafeteria Food Distribution Program

Proposals received: August 8, 2013

Recommendation: Award to Sysco Sacramento, Inc. (only proposal received)

Amount: See amounts listed below

Funding Source: Site Budgets

BIDDER BIDDER LOCATION AMOUNT

Sysco Sacramento, Inc. Pleasant Grove CA Site-to-Site Delivery \$1,100,222.39

Warehouse Delivery \$1,748,141.80



SERVICES AGREEMENT

Date: July 1, 2013 Place: Sacramento, California

Parties: Sacramento City Unified School District, a political subdivision of the State of

California, (hereinafter referred to as the "District"); and Vision 2000, (hereinafter

referred to as "Contractor").

Recitals:

A. The District is a public school district in the County of Sacramento, State of California, and has its administrative offices located at the Serna Center, 5735 47th Avenue, Sacramento, CA 95824.

B. The District desires to engage the services of the Contractor and to have said









ARTICLE 14. CONFLICT OF INTEREST.

The Contractor shall abide by and be subject to all applicable District policies, regulations, statutes or other laws regarding conflict of interest. Contractor shall not hire any officer or employee of the District to perform any service covered by this Agreement. If the work is to be performed in connection with a Federal contract or grant, Contractor shall not hire any employee of the United States government to perform any service covered by this Agreement.

Contractor affirms to the best of their knowledge, there exists no actual or potential conflict of interest between Contractor's family, business or financial interest and the services provided under this Agreement. In the event of a change in either private interest or services under this Agreement, any question regarding possible conflict of interest which may arise as a result of







SERVICES AGREEMENT

Date: September 1, 2013 Place: Sacramento, California

Parties: Sacramento City Unified School District, a political subdivision of the State of

California, (hereinafter referred to as the "District"); and K12/Aventa Learning,

(hereinafter referred to as "Contractor").

Recitals:



<u>Flat Rate:</u> The total payment to Contractor, including travel and other expenses, shall be Three Hundred Eight Thousand, Nine Hundred Eighty Dollars (\$380,980).

Payment shall be made within 30 days upon submission of periodic invoice(s) to the attention of Teresa Cummings, Chief Accountability Officer, Sacramento City Unified School District, P. O. Box 246870, Sacramento, California 95824-6870.

ARTICLE 4.





ARTICLE 14. CONFLICT OF INTEREST.

The Contractor shall abide by and be subject to all applicabcaab ttpo13DC BTabab eagec **Bns,]TJETBT1 0 0 1

5 of 8



Executed at Sacramento, California, on the day and year first above written.

SACRAMENTO CITY UNIFIED SCHOOL DISTRICT

K12/AVENTA LEARNING

| Bv: | Ву: |
|---------------------------------------|-----|
| Ken A. Forrest Chief Business Officer | |
| Date | |

SA14-00137 K12/Aventa Learning





EXHIBIT B

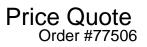


Project Cost Summary - SCUSD - 38 Bond Sites

Sacramento City USD Bond Sites

| Bond Sites | | | | | | |
|---------------|--|----------------|----------------|--------------|----------|---------------|
| ,**(),8%\$#,i | +),-,/0(/"1 | "2()./23, | 41,(2332(/'1 | 526 | #7/00/18 | 5'(23 |
| 78959 | 2013 - Network, Wireless, Voice Hadware | \$4,422,738.00 | \$0.00 | \$334,031.81 | \$0.00 | 9:;<=>;<>?@AB |
| 78981 | 2013 - Network, Wireless, Voice Labor | \$0.00 | \$1,752,150.00 | \$0.00 | \$0.00 | 9B;<=C;B=D@DD |
| 78973 | 2013 - Network, Wireless, Voice Support - 1 Year | \$155,098.99 | \$0.00 | \$0.00 | \$0.00 | 9B==;D?A@?? |
| 79046 | 2013 - Bond Sites Cabling - Material | \$2,258,828.49 | \$0.00 | \$192,000.42 | \$0.00 | 9C;:=D;ACA@?B |
| 20062 | 2013 - Bond Sites Cabling - Labor | \$0.00 | \$4,251,400.00 | \$0.00 | \$0.00 | 9:;C=B;:DD@DD |
| 77506 | 2013 - Bond Sites Cabling Project Management | \$0.00 | \$848,000.00 | \$0.00 | \$0.00 | 9A:A;DDD@DD |
| | | | | | | |

NOTES:



Sacramento City Unified School District

District Office
5735 47th Ave
Sacramento, CA 95824

| 3 | 8 Site Cabling Project Management 4 year | |
|-----|--|--|
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| | | |
| | | |
| - 1 | | |

| Order | Project | Modified | Ship Via | Account Mgr. |
|-------|---------|-----------|----------|---------------|
| 77506 | 74796 | 8/21/2013 | | Jared Bayless |

Labor

ATTN: Nick Saechow

| | Item Description | Taxable | Qty | Unit Price | Total |
|---|------------------------|---------|------|------------|--------------|
| | 4 Years | | | | |
| 1 | Cabling Project Manger | n/a | 8480 | \$100.00 | \$848,000.00 |

Terms and Conditions Below

- 1. AMS.NET will require a Purchase Order referencing this Quote # or if a Purchase order is not provided, an authorized representative must sign this quote.
- 2. Payment terms are Net 30. Payment made beyond 30 days are subject to a finance charger of 1.5% per month. Customer agrees to pay all collections costs and attorney fees or late payments if applicable. Customer agrees to accept multiple invoices for projects that cover multiple sales. In the event that a site's readiness is delayed by the customer, customer agrees to accept and pay invoices that reflect equipment and services already received.
- 3. Shipping charges and sales tax will be added to this order when invoiced and the customer agrees to pay these charges.
- 4. All companies with tax exemption must present a valid Tax Exempt form. If Customer is tax exempt or if tax exempt form is not provided then customer agrees to pay all applicable taxes.
- 5. All shipments are FOB Origin or Pre-paid and shipped to Dock. Any Special shipping requirements must be clearly stated on all PO's (i.e. inside delivery). If inside Delivery or Lift-gate is required it must be specified and additional fees will incur. Shipping charges that appear on this quote are an estimate, AMS.NET will invoice and the customer will pay the actual shipping charge when identified.
- Upon delivery of equipment, customer agrees to open all shipments and visually inspect equipment for physical damages.
 All damages must be reported to AMS.NET within 24 hours of delivery.
- 7. Returns will be accepted at AMS.NET discretion and only if merchandise is in an unopened box and the customer agrees to pay a restocking fee of 25% of the purchase price. All returns must have a valid RMA number from AMS.NET before returning.

Please fax signed Quotation or Purchase Order to your AMS.NET account manager or to 925.245.6150. Full terms and conditions can be viewed on our website at www.ams.net/services/procurement_financing/

AMS.NET Tax ID: 94-3291629

C7 License: 763508

Order Summary

| Products Total | \$ 0.00 |
|-------------------|---------------|
| Taxable Total | \$ 0.00 |
| Shipping/Handling | \$ 0.00 |
| Taxes (8.50%) | \$ 0.00 |
| Labor Total | \$ 848,000.00 |
| Total | \$ 848,000.00 |

- 8. The laws of the State of California will apply to this sale.
- 9. The term "installation date" means the first business day on which installation of the system is complete. Minor omissions or variances in performance of the System that do not materially or adversely affect the operation of the system, shall not be deemed to have postponed the Installation Date. Seller shall use its best efforts to make timely delivery and installation. However, all stated delivery and installation dates are approximate and except as expressly provided in this agreement, Seller shall, under no circumstance, be deemed to be in default hereunder or be liable for consequential, incidental or special damages or commercial loss resulting from delays in delivery or installation.
- 10. Warranties. AMS warrants to Customer that it has good title to the equipment being sold to Customer under this Agreement, and the right to sell such equipment to Customer free of liens or encumbrances. AMS further warrants to Customer that the equipment being sold to Customer hereunder shall be free from defects in workmanship for a warranty period of thirty (30) days commencing on the later date the equipment is delivered to Customer or the date upon which AMS completes performance of the services to be performed under this agreement (this warranty being hereinafter referred to as an "Installation Warranty"). Except as expressly set forth in this paragraph, AMS does not make, and hereby disclaims, any and all representations or warranties, express or implied, with respect to the equipment or services being provided under this agreement, including but not limited to any implied warranties of merchantability, fitness for a particular purpose, satisfactory quality, against infringement, or arising from a course of dealing, usage or trade practice. AMS shall reasonably cooperate and assist Customer in enforcing any manufacturer warranties with respect to the equipment being sold to Customer under this Agreement. AMS hereby advises Customer, and Customer acknowledges that in the event Customer desires to procure from AMS any warranty protection beyond the warranty of title and the Installation Warranty provided under this Paragraph, Customer may do so by entering into a separate Service Agreement with AMS.

Manufacturer's warranty that is guaranteed is whatever is published by the manufacturer at the time of purchase.

| Authorized Signature: | | Date: | |
|-----------------------|--------------|-----------|--|
| Print Name: | Print Title: | | |



District Office 5735 47th Ave Sacramento, CA 95824

ATTN: Nick Saechow

| 2013 - | Network, | Wireless, | Voice | Hardware |
|--------|----------|-----------|-------|----------|
|--------|----------|-----------|-------|----------|

Merced County FOCUS contract: #2009121

| Order | | |
|-------|--|--|

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|---|--|---------|-----|------------|----------|
| | Item Description | Taxable | Qty | Unit Price | Total |
| 5 | LMS 4.x to Cisco Prime Infrastructure 1.2 Minor Up Part #R-PI12-M-K9 | N | 1 | \$0.00 | \$0.00 |
| | Includes: L-PI12-LF-100-LIC Prime Infrastructure 1.2 - Lifecycle - 100 Device Lic PAK 1 Included | | | | |
| | L-PI12-LF-50-LIC Prime Infrastructure 1.2 - Lifecycle - 50 Device Lic PAK 1 Included | | | | |
| | L-PILMS42-100-M Prime Infrastructure LMS 4.2 - 100 Device Upgrade Lic 1 Included | | | | |
| | L-PILMS42-50-M Prime Infrastructure LMS 4.2 - 50 Device Upgrade Lic 1 Included | | | | |
| | R-PI12-BASE-K9 Prime Infrastructure 1.2 Base License and Software 1 Included | | | | |
| | CON-SAU-PI12LMSM SW APP SUPP + UPGR NULL SKU-No line item services included 1 | | | | |
| | Cisco Systems Inc. Cisco WLAN Wireless Networking | | | | |
| 6 | LMS 4.x to Prime Infrastructure 1.2 Minor Upg 100 Part #L-PI12-100-M | N | 1 | \$965.35 | \$965.35 |
| | Cisco Systems Inc. Cisco Prime Infrastructure Network Management | | | | |
| 7 | LMS 4.x to Prime Infrastructure 1.2 Minor Upg 50 Part #L-PI12-50-M | N | 1 | \$298.85 | \$298.85 |
| | Cisco Systems Inc. Cisco Prime Infrastructure Network Management | | | | |
| | NCS Upgrade to Prime Infrastructure | е | | | |
| 8 | NCS 1.0 to Cisco Prime Infrastructure 1.2 Minor Up Part #R-N-PI12-M-K9 | N | 1 | \$857.85 | \$857.85 |
| | Includes: L-PILMS42-50-M Prime Infrastructure LMS 4.2 - 50 Device Upgrade Lic 2 Included | | | | |
| | CON-SAU-PI12NCSM SW APP SUPP + UPGR NULL SKU-No line item services included 1 | | | | |
| | L-N-PI12-50-M NCS 1.0 to Prime Infrastructure 1.2 Minor Upg 50 Device 2 0.00 | | | | |
| | Cisco Systems Inc. Cisco WLAN Wireless Networking | | | | |
| | Prime Infrastructure 1.2 - Lifecycle | | | | |
| 9 | Cisco Prime Infrastructure 1.2 Part #R-PI12-K9 | N | 1 | \$0.00 | \$0.00 |
| | Includes: L-PI12-LF-10K-LIC Prime Infrastructure 1.2 - Lifecycle - 10K Device Lic PAK 1 Included | | | | |
| | L-PILMS42-10K Prime Infrastructure LMS 4.2 - 10K Device Base Lic 1 Included | | | | |
| | CON-SAU-PI12K9B SW APP SUPP + UPGR NULL SKU-No line item services included 1 0.00 | | | | |
| | Cisco Systems Inc. Cisco Prime Infrastructure Network Management | | | | |

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|-----|--|---------|------|--------------|---------------|
| | Item Description | Taxable | Qty | Unit Price | Total |
| 10 | Prime Infrastructure 1.2 - Lifecycle - 10K Device Part #L-PI12-LF-10K Cisco Systems Inc. Cisco Prime Infrastructure Network Management | N | 1 | \$128,570.00 | \$128,570.00 |
| 4.4 | Prime Infrastructure 1.2 Base License and Software | N | 1 | \$0.00 | \$0.00 |
| 11 | Part #R-PI12-BASE-K9 | IN | ı | φυ.υυ | φυ.υυ |
| | Cisco Systems Inc. Cisco Prime Network Management | | | | |
| | X2 to SFP+ Converters | | | | |
| 12 | X2 to SFP+ Adaptor module Part #CVR-X2-SFP10G= | Y | 4 | \$86.00 | \$344.00 |
| | Cisco Systems Inc. Cisco Catalyst 3500 Series Switches (Cisco Only) | | | | |
| | AIR-CAP2602I-A-K9 Wireless AP's | 8 | | | |
| 13 | 2600 Series Access Point: 802.11n CAP w/CleanAir | Υ | 2272 | \$480.85 | \$1,092,491.2 |
| | Includes: AIR-AP-BRACKET-2 802.11n AP Universal Mounting Bracket 49 | | | | |
| | AIR-AP-T-RAIL-F Ceiling Grid Clip for Aironet APs - Flush Mount 49 | | | | |
| | SWAP2600-RCOVRY-K9 Cisco 2600 Series IOS WIRELESS LAN RECOVERY 49 | | | | |
| | Cisco Systems Inc. Cisco Aironet 2600 Series Wireless Networking | | | | |
| | Analog Router Interfaces | | | | |
| | VIC2-4FXO= | | | | |
| 14 | Four-port Voice Interface Card - FXO (Universal) Part #VIC2-4FXO= | Y | 37 | \$378.40 | \$14,000.80 |
| | Cisco Systems Inc. Cisco Router Interface Router Interface Modules | | | | |
| | IDF Optics | | | | |
| | SFP-10G-LRM= | | | | |
| 15 | 10GBASE-LRM SFP Module Part #SFP-10G-LRM= | Υ | 336 | \$556.85 | \$187,101.6 |
| | Cisco Systems Inc. Cisco Nexus 7000 Series Switch Expansion Modules (Cisco Only) | | | | |
| 16 | 10GBASE-LRM SFP Module Part #SFP-10G-LRM | Y | 325 | \$556.85 | \$180,976.2 |
| | Cisco Systems Inc. Cisco Catalyst 2960S Switch Expansion Modules (Cisco Only) | | | | |
| | MDF Layer 3 Core | | | | |
| 17 | Catalyst 4500-X 16 Port 10G IP Base, Front-to-Back | Υ | 30 | \$6,880.00 | \$206,400.00 |
| | Part #WS-C4500X-16SFP+ Cisco Systems Inc. Cisco Catalyst 4500 Switches (Other) | | | | |
| 18 | IP to Ent Srvc license for 16 Port Catalyst 4500-X | Υ | 30 | \$1,720.00 | \$51,600.00 |
| | Part #C4500X-16P-IP-ES Cisco Systems Inc. Cisco Catalyst 4500 Switches (Other) | | | | |
| | Clobe Cystems me. Clobe Cutaryst 4000 Cwitches (Ctrici) | | | | |

| | Item Description | Taxable | Qty | Unit Price | Total |
|----|---|---------|-----|-------------|-------------------|
| 20 | Catalyst 4500X 32 Port 10G IPB Switch W/750W PS Part #WS-C4500X-32SFP+ | Y | 7 | \$12,040.00 | \$84,280.00 |
| | Cisco Systems Inc. Cisco Catalyst 4500 Switches (Other) | | | | |
| | | | 07 | 4000.00 | 004 000 00 |

Y 37 \$860.00 \$31,820.00

| | Item Description | Taxable | Qty | Unit Price | Total |
|----|--|---------|-----|------------|-------------|
| 34 | Cisco UC Phone 9971, Charcoal, Std Hndst w/Camera Part #CP-9971-C-CAM-K9= | Y | 37 | \$509.55 | \$18,853.3 |
| | Cisco Systems Inc. Cisco IP Telephones IP Telephony (Cisco) | | | | |
| 35 | Cisco Unified IP Color Key Exp. Module, Charcoal Part #CP-CKEM-C= | Y | 72 | \$202.10 | \$14,551.20 |
| | Cisco Systems Inc. Cisco IP Telephones IP Telephony (Cisco) | | | | |
| | | ., | | | |

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Terms and Conditions Below

- 1. AMS.NET will require a Purchase Order referencing this Quote # or if a Purchase order is not provided, an authorized representative must sign this quote.
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- 4. All companies with tax exemption must present a valid Tax Exempt form. If Customer is tax exempt or if tax exempt form is not provided then customer agrees to pay all applicable taxes.
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Please fax signed Quotation or Purchase Order to your AMS.NET account manager or to 925.245.6150. Full terms and conditions can be viewed on our website at www.ams.net/services/procurement_financing/

AMS.NET Tax ID: 94-3291629

C7 License: 763508

Order Summary

| Products Total | \$ 4,422,738.00 |
|-------------------|-----------------|
| Taxable Total | \$ 3,929,786.00 |
| Shipping/Handling | \$ 0.00 |
| Taxes (8.50%) | \$ 334,031.81 |
| Labor Total | \$ 0.00 |
| Total | \$ 4,756,769.81 |

- 8. The laws of the State of California will apply to this sale.
- 9. The term "installation date" means the first business day on which installation of the system is complete. Minor omissions or variances in performance of the System that do not materially or adversely affect the operation of the system, shall not be deemed to have postponed the Installation Date. Seller shall use its best efforts to make timely delivery and installation. However, all stated delivery and installation dates are approximate and except as expressly provided in this agreement, Seller shall, under no circumstance, be deemed to be in default hereunder or be liable for consequential, incidental or special damages or commercial loss resulting from delays in delivery or installation.
- 10. Warranties. AMS warrants to Customer that it has good title to the equipment being sold to Customer under this Agreement, and the right to sell such equipment to Customer free of liens or encumbrances. AMS further warrants to Customer that the equipment being sold to Customer hereunder shall be free from defects in workmanship for a warranty period of thirty (30) days commencing on the later date the equipment is delivered to Customer or the date upon which AMS completes performance of the services to be performed under this agreement (this warranty being hereinafter referred to as an "Installation Warranty"). Except as expressly set forth in this paragraph, AMS does not make, and hereby disclaims, any and all representations or warranties, express or implied, with respect to the equipment or services being provided under this agreement, including but not limited to any implied warranties of merchantability, fitness for a particular purpose, satisfactory quality, against infringement, or arising from a course of dealing, usage or trade practice. AMS shall reasonably cooperate and assist Customer in enforcing any manufacturer warranties with respect to the equipment being sold to Customer under this Agreement. AMS hereby advises Customer, and Customer acknowledges that in the event Customer desires to procure from AMS any warranty protection beyond the warranty of title and the Installation Warranty provided under this Paragraph, Customer may do so by entering into a separate Service Agreement with AMS.

Manufacturer's warranty that is guaranteed is whatever is published by the manufacturer at the time of purchase.

| Authorized Signature: | | Date: |
|-----------------------|------------|-------|
| | | |
| Print Name | Print Titl | e. |



Sacramento City Unified School District

District Office 5735 47th Ave Sacramento, CA 95824

ATTN: Nick Saechow

2013 - Network, Wireless, Voice Services

Merced County FOCUS contract: #2009121

| Order | Project | Modified | Ship Via | Account Mgr. |
|-------|---------|-----------|----------|--------------|
| 78973 | 74769 | 8/14/2013 | | |

| | | | | Unit Price | Total |
|---|--|---|---|-------------|-------------|
| | Cisco 8500 Series WLC Controller | | | | |
| 1 | SMARTNET 8X5XNBD Cisco 8500 Series Wireless Con Part #CON-SNT-AIRCT85K Cisco Systems Inc. Cisco smartnet Maintenance Contracts | N | 1 | \$58,012.50 | \$58,012.50 |
| | Cisco 8500 Series HA WLC Controller | | | | |
| 2 | SMARTNET 8X5XNBD Cisco 8510 Series High Availa Part #CON-SNT-AIRCT85 Cisco Systems Inc. Cisco smartnet Maintenance Contracts | N | 1 | \$6,630.00 | \$6,630.00 |
| | LMS Upgrade to Prime Infrastructure | | | | |
| 3 | | N | 1 | | |

| | Item Description | Taxable | Qty | Unit Price | Total |
|---|--|---------|------|------------|-------------|
| 8 | ESSENTIAL SW UWL Top LvI-ADDON only-Svc on Compone Part #CON-ESW-LCUWLADD Cisco Systems Inc. CUWL IP Telephony (Cisco) | N | 37 | \$0.00 | \$0.00 |
| 9 | ESSENTIAL SW Services Mapping SKU, Under 1K UWL ST Part #CON-ESW-SSLEDA Cisco Systems Inc. CUWL IP Telephony (Cisco) | Ζ | 1983 | \$17.85 | \$35,396.55 |

| Products Total | \$155,098.99 |
|-----------------|--------------|
| ודוטטטטנט וטנמו | φ155,096.99 |

Terms and Conditions Below

- 1. AMS.NET will require a Purchase Order referencing this Quote # or if a Purchase order is not provided, an authorized representative must sign this quote.
- 2. Payment terms are Net 30. Payment made beyond 30 days are subject to a finance charger of 1.5% per month. Customer agrees to pay all collections costs and attorney fees or late payments if applicable. Customer agrees to accept multiple invoices for projects that cover multiple sales. In the event that a site's readiness is delayed by the customer, customer agrees to accept and pay invoices that reflect equipment and services already received.
- 3. Shipping charges and sales tax will be added to this order when invoiced and the customer agrees to pay these charges.
- 4. All companies with tax exemption must present a valid Tax Exempt form. If Customer is tax exempt or if tax exempt form is not provided then customer agrees to pay all applicable taxes.
- 5. All shipments are FOB Origin or Pre-paid and shipped to Dock. Any Special shipping requirements must be clearly stated on all PO's (i.e. inside delivery). If inside Delivery or Lift-gate is required it must be specified and additional fees will incur. Shipping charges that appear on this quote are an estimate, AMS.NET will invoice and the customer will pay the actual shipping charge when identified.
- Upon delivery of equipment, customer agrees to open all shipments and visually inspect equipment for physical damages.
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Please fax signed Quotation or Purchase Order to your AMS.NET account manager or to 925.245.6150. Full terms and conditions can be viewed on our website at www.ams.net/services/procurement_financing/

AMS.NET Tax ID: 94-3291629

C7 License: 763508

Order Summary

| Products Total | \$ 155,098.99 |
|-------------------|---------------|
| Taxable Total | \$ 0.00 |
| Shipping/Handling | \$ 0.00 |
| Taxes (8.50%) | \$ 0.00 |
| Labor Total | \$ 0.00 |
| Total | \$ 155,098.99 |

- 8. The laws of the State of California will apply to this sale.
- 9. The term "installation date" means the first business day on which installation of the system is complete. Minor omissions or variances in performance of the System that do not materially or adversely affect the operation of the system, shall not be deemed to have postponed the Installation Date. Seller shall use its best efforts to make timely delivery and installation. However, all stated delivery and installation dates are approximate and except as expressly provided in this agreement, Seller shall, under no circumstance, be deemed to be in default hereunder or be liable for consequential, incidental or special damages or commercial loss resulting from delays in delivery or installation.
- 10. Warranties. AMS warrants to Customer that it has good title to the equipment being sold to Customer under this Agreement, and the right to sell such equipment to Customer free of liens or encumbrances. AMS further warrants to Customer that the equipment being sold to Customer hereunder shall be free from defects in workmanship for a warranty period of thirty (30) days commencing on the later date the equipment is delivered to Customer or the date upon which AMS completes performance of the services to be performed under this agreement (this warranty being hereinafter referred to as an "Installation Warranty"). Except as expressly set forth in this paragraph, AMS does not make, and hereby disclaims, any and all representations or warranties, express or implied, with respect to the equipment or services being provided under this agreement, including but not limited to any implied warranties of merchantability, fitness for a particular purpose, satisfactory quality, against infringement, or arising from a course of dealing, usage or trade practice. AMS shall reasonably cooperate and assist Customer in enforcing any manufacturer warranties with respect to the equipment being sold to Customer under this Agreement. AMS hereby advises Customer, and Customer acknowledges that in the event Customer desires to procure from AMS any warranty protection beyond the warranty of title and the Installation Warranty provided under this Paragraph, Customer may do so by entering into a separate Service Agreement with AMS.

Manufacturer's warranty that is guaranteed is whatever is published by the manufacturer at the time of purchase.

| Authorized Signature: | ture: | | Date: | | |
|-----------------------|-------|--------------|-------|--|--|
| Print Name: | | Print Title: | | | |



Sacramento City Unified School District

District Office 5735 47th Ave Sacramento, CA 95824

ATTN: Nick Saechow

| 2013 - Network, Wireless, Voice Labor |
|--|
| Merced County FOCUS contract: #2009121 |
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| |

| Order | Project | Modified | Ship Via | Account Mgr. |
|-------|---------|-----------|----------|---------------|
| 78981 | 74769 | 8/12/2013 | | Jared Bayless |

Labor

| | Item Description | Taxable | Qty | Unit Price | Total |
|---|--------------------------|---------|------|------------|--------------|
| 1 | Systems Engineer CCIE | n/a | 1051 | \$250.00 | \$262,750.00 |
| 2 | Systems Engineer LAN/WAN | n/a | 3943 | \$200.00 | \$788,600.00 |
| 3 | Systems Engineer WLAN | n/a | 4672 | \$150.00 | \$700,800.00 |

Terms and Conditions Below

- 1. AMS.NET will require a Purchase Order referencing this Quote # or if a Purchase order is not provided, an authorized representative must sign this quote.
- 2. Payment terms are Net 30. Payment made beyond 30 days are subject to a finance charger of 1.5% per month. Customer agrees to pay all collections costs and attorney fees or late payments if applicable. Customer agrees to accept multiple invoices for projects that cover multiple sales. In the event that a site's readiness is delayed by the customer, customer agrees to accept and pay invoices that reflect equipment and services already received.
- 3. Shipping charges and sales tax will be added to this order when invoiced and the customer agrees to pay these charges.
- 4. All companies with tax exemption must present a valid Tax Exempt form. If Customer is tax exempt or if tax exempt form is not provided then customer agrees to pay all applicable taxes.
- 5. All shipments are FOB Origin or Pre-paid and shipped to Dock. Any Special shipping requirements must be clearly stated on all PO's (i.e. inside delivery). If inside Delivery or Lift-gate is required it must be specified and additional fees will incur. Shipping charges that appear on this quote are an estimate, AMS.NET will invoice and the customer will pay the actual shipping charge when identified.
- Upon delivery of equipment, customer agrees to open all shipments and visually inspect equipment for physical damages.
 All damages must be reported to AMS.NET within 24 hours of delivery.
- 7. Returns will be accepted at AMS.NET discretion and only if merchandise is in an unopened box and the customer agrees to pay a restocking fee of 25% of the purchase price. All returns must have a valid RMA number from AMS.NET before returning.

Please fax signed Quotation or Purchase Order to your AMS.NET account manager or to 925.245.6150. Full terms and conditions can be viewed on our website at www.ams.net/services/procurement_financing/

AMS.NET Tax ID: 94-3291629

C7 License: 763508

Order Summary

| Products Total | \$ 0.00 |
|-------------------|-----------------|
| Taxable Total | \$ 0.00 |
| Shipping/Handling | \$ 0.00 |
| Taxes (8.50%) | \$ 0.00 |
| Labor Total | \$ 1,752,150.00 |
| Total | \$ 1,752,150.00 |

- 8. The laws of the State of California will apply to this sale.
- 9. The term "installation date" means the first business day on which installation of the system is complete. Minor omissions or variances in performance of the System that do not materially or adversely affect the operation of the system, shall not be deemed to have postponed the Installation Date. Seller shall use its best efforts to make timely delivery and installation. However, all stated delivery and installation dates are approximate and except as expressly provided in this agreement, Seller shall, under no circumstance, be deemed to be in default hereunder or be liable for consequential, incidental or special damages or commercial loss resulting from delays in delivery or installation.
- 10. Warranties. AMS warrants to Customer that it has good title to the equipment being sold to Customer under this Agreement, and the right to sell such equipment to Customer free of liens or encumbrances. AMS further warrants to Customer that the equipment being sold to Customer hereunder shall be free from defects in workmanship for a warranty period of thirty (30) days commencing on the later date the equipment is delivered to Customer or the date upon which AMS completes performance of the services to be performed under this agreement (this warranty being hereinafter referred to as an "Installation Warranty"). Except as expressly set forth in this paragraph, AMS does not make, and hereby disclaims, any and all representations or warranties, express or implied, with respect to the equipment or services being provided under this agreement, including but not limited to any implied warranties of merchantability, fitness for a particular purpose, satisfactory quality, against infringement, or arising from a course of dealing, usage or trade practice. AMS shall reasonably cooperate and assist Customer in enforcing any manufacturer warranties with respect to the equipment being sold to Customer under this Agreement. AMS hereby advises Customer, and Customer acknowledges that in the event Customer desires to procure from AMS any warranty protection beyond the warranty of title and the Installation Warranty provided under this Paragraph, Customer may do so by entering into a separate Service Agreement with AMS.

Manufacturer's warranty that is guaranteed is whatever is published by the manufacturer at the time of purchase.

| Authorized Signature: | | Date: |
|-----------------------|------------|-------|
| | | |
| Print Name | Print Titl | e. |



| Sacramento City Unified School District |
|--|
| District Office 5735 47th Ave Sacramento, CA 95824 |
| ATTN: Nick Saechow |

| BOND PROJECT CABLING Ortronics-Essex | |
|--------------------------------------|--|
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| Order | Project | Modified | Ship Via | Account Mgr. |
|-------|---------|-----------|----------|---------------|
| 79046 | 74769 | 8/22/2013 | | Jared Bayless |

| | Item Description | Taxable | Qty | Unit Price | Total |
|---|--|---------|-----|------------|--------------|
| | ENCLOSURE / RACK MATERIAL | - | | | |
| 1 | Damac Cabinet, 78"H x 24"W x 42"D Part #CZ78BPB1BSV-3 Damac Enclosures Enclosures/Racks | Y | 39 | \$2,258.10 | \$88,065.90 |
| 2 | Damac 36"x24"x30" Wallmount Cabinet Part #WS36Z22337-3 Damac Enclosures Enclosures/Racks 324 | Y | 285 | \$845.88 | \$241,075.80 |

| | Damac 19" Rack Mount Ground bar Part #ARGB019 Damac ground bar kit Enclosures/Racks | | | \$54.60 | \$17,690.40 |
|----|--|---|-----|---------|-------------|
| 5 | Part #PLAEC | | | | |
| 6 | DAMAC JUNCTION PLATE Part #PLB12RS-3 Damac Ladder Rack Enclosures/Racks | Υ | 39 | \$29.25 | \$1,140.75 |
| 7 | Part #PLBA12-3 | | | | |
| 8 | JUMPER GROUND GREEN 9FT Part #40159-009 Chatsworth Products Inc. grounding & Bonding Cabling | Υ | 324 | \$30.37 | \$9,839.88 |
| 9 | Part #12804-701 | | | | |
| 10 | ANCHOR KIT 4EA CONCRETE Part #40604-003 Chatsworth Products Inc. Open Rack Enclosures/Racks | Υ | 39 | \$10.22 | \$398.58 |

| Item Description | Taxable | Qtv | |
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| Products | | | | | |
|--|-----------------------|---------|--------|------------|--------------|
| Item Description | | Taxable | Qty | Unit Price | Total |
| Plenum Rated Indoor/Outdoor Fibe Part #LTP012-EB3010/25 Berk-Tek Berk-Tek Boxed (Reel) Cable - F | · | Y | 140000 | \$1.58 | \$221,200.00 |
| Berk-Tek SC CONNECTOR MM Part #10062634 None SC connector Data Jacks - Terminati | ion Devices | Y | 8010 | \$5.78 | \$46,297.80 |
| Berk-Tek SC CONNECTOR SM Part #10062635 None SC connector Data Jacks - Terminati | ion Devices | Y | 540 | \$7.22 | \$3,898.80 |
| Plenum Rated Indoor/Outdoor Fibe Part #LTP12-AB0504 Berk-Tek Berk-Tek Boxed (Reel) Cable - F | · | Y | 75000 | \$0.62 | \$46,500.00 |
| 28 UNIVERSAL CONSUM KIT Part #49800-CON Misc | | Y | 324 | \$109.75 | \$35,559.00 |
| Ortronics 1RU Rack Mount Fiber C Part #OR-EC01U-C Ortronics Patch Panel Cabling | an | Y | 285 | \$158.33 | \$45,124.05 |
| Ortronics 2RU Rack Mount Fiber C Part #OR-EC02U-C Ortronics Patch Panel Cabling | an | Y | 63 | \$174.17 | \$10,972.71 |
| Siecor Break Out Kit 12 Strand Part #FAN-BT25-12 Siecor / Corning Fiber Cabling Data Jacks | - Termination Devices | Y | 570 | \$21.64 | \$12,334.80 |
| 32 | | Y | 180 | \$111.58 | |

| | Item Description | Taxable | Qty | Unit Price | Total |
|----|---|---------|------|------------|-------------|
| 39 | Wiremold 5400 - Device Bracket/Jnct. Box (Ivory) Part #5407 Wiremold Wiremold 5400 Series Nonmetallic Raceway | Y | 1671 | \$9.76 | \$16,308.96 |
| 40 | Wiremold 5400 - End Cap (Ivory) Part #5410 Wiremold Wiremold 5400 Series Nonmetallic Raceway | Y | 951 | \$5.92 | \$5,629.92 |
| 41 | Wiremold 5400 - Entrance End Fitting (Ivory) Part #5410D Wiremold Wiremold 5400 Series Nonmetallic Raceway | Y | 1902 | \$17.76 | \$33,779.52 |
| 42 | Wiremold 5400 - FiberReady 2" Int. Elbow (Ivory) Part #5417FO Wiremold Wiremold 5400 Series Nonmetallic Raceway | Y | 330 | \$11.91 | \$3,930.30 |
| 43 | Wiremold 5400 - FiberReady 2" Ext. Elbow (Ivory) Part #5418FO Wiremold Wiremold 5400 Series Nonmetallic Raceway | Y | 330 | \$12.47 | \$4,115.10 |
| 44 | Wiremold 5400 - Device Bracket/Jnct. Box (Ivory) Part #5450 Wiremold Wiremold 5400 Series Nonmetallic Raceway | Y | 1671 | \$9.76 | \$16,308.96 |
| 45 | Wiremold 5400 - Duplex Faceplate (Ivory) Part #5507D Wiremold Wiremold 5400 Series Nonmetallic Raceway | Y | 1671 | \$3.34 | \$5,581.14 |
| 46 | Wiremold 5400 - FiberReady 2" Flat Elbow (Ivory) Part #5411FO Wiremold Wiremold 5400 Series Nonmetallic Raceway | Y | 330 | \$18.69 | \$6,167.70 |
| 47 | Wiremold 5500 - Cover 8' (Ivory) Part #5500C Wiremold Wiremold 5400 Series Nonmetallic Raceway | Y | 460 | \$38.80 | \$17,848.00 |
| 48 | Wiremold 5500 3 Channel Base Surface Mount Raceway Part #5500TBD Wiremold 5500 raceway Nonmetallic Raceway | Y | 460 | \$63.52 | \$29,219.20 |
| 49 | Wiremold 5500 - End Cap (Ivory) Part #5510 Wiremold Wiremold 5400 Series Nonmetallic Raceway | Y | 100 | \$8.08 | \$808.00 |
| 50 | Wiremold 5500 - Entrance Fitting (Ivory) Part #5510D Wiremold 5500 raceway Nonmetallic Raceway | Y | 200 | \$24.01 | \$4,802.00 |
| 51 | 5500 Wiremold 90 Part #5511FO Wiremold 5500 raceway Cabling | Y | 100 | \$23.14 | \$2,314.00 |
| 52 | Wiremold 5500 - Internal Elbow (Ivory) Part #5517FO Wiremold 5500 raceway Nonmetallic Raceway | Y | 30 | \$16.07 | \$482.10 |
| 53 | Wiremold 5500 - External Elbow (Ivory) Part #5518 Wiremold 5500 raceway Nonmetallic Raceway | Y | 30 | \$15.60 | \$468.00 |
| | CONDUIT MATERIAL - S | 3 | | | |

| | Item Description | Taxable | Qty | Unit Price | Total |
|----|--|---------|-------|------------|------------|
| 54 | EMT 2" Conduit - (1 ft.) Part #2-EMT (1 ft.) Graybar EMT (TUB) 2" Conduit Conduit | Y | 32340 | \$2.28 | \$73,735.2 |
| 55 | Power Strut Strap 2" EMT Part #PS1000 2 Allied Tube and Conduit Straps Conduit | Y | 3204 | \$1.69 | \$5,414.7 |
| 56 | Regal EMT 1 Hole Strap 2" Part #8306 Regal Mfg. 1 Hole Strap Conduit | Y | 660 | \$1.04 | \$686.4 |
| 57 | Bridgeport EMT Coupler 2" Part #265-DC Regal Mfg. Compression Coupling Conduit | Y | 3234 | \$7.38 | \$23,866.9 |
| 58 | 2" EMT Compression Connector Part #STCTC116A Brady Conduit Conduit | Y | 1656 | \$3.28 | \$5,431.6 |
| 59 | 2" Arlington EMT Plastic Bushing Part #EMT200 Graybar conduit Conduit | Y | 2880 | \$1.37 | \$3,945.6 |
| 60 | STI READY SLEEVE 2" FIRESTOP SLEEVE Part #FS200 Specified Technologies, INC. Fire Stopping Conduit | Y | 1680 | \$38.66 | \$64,948.8 |
| 61 | Electri-Flex Liquatite 2" Conduit (1ft.) Part #LA16 (1 ft.) Electri-Flex Electri-Flex Liquatite LA Series Conduit | Y | 3270 | \$5.59 | \$18,279.3 |
| 62 | Thomas Betts 2" Liquidtight Flex Connector Part #435-LT2 Steel City Thomas Betts Conduit | Y | 1362 | \$22.10 | \$30,100.2 |
| 63 | Deep Strut (10') Part #A1200HS 10 Graybar Deep Strut Conduit | Y | 159 | \$24.70 | \$3,927.3 |
| 64 | HOFFMAN 12X12X6 WATERTIGHT CAN Nema 3 Part #A12R126 Hoffman NEMA-3 Conduit | Y | 291 | \$48.10 | \$13,997.1 |
| 65 | HOFFMAN 24X24X6 WATERTIGHT CAN Nema 4 Part #A2424CHNF Hoffman NEMA-4 Conduit | Y | 60 | \$365.30 | \$21,918.0 |
| 66 | Wiremold Tele-Power Pole (25DTP-4D) 10.5', Ivory Part #25DTP-4D Wiremold Wiremold Steel 25DTP-4 Series Power Poles | Y | 100 | \$194.40 | \$19,440.0 |
| 67 | ERICO PIPE SUPPORT BLOCK Part #PP50H4 Erico Cabling Conduit | Y | 216 | \$20.63 | \$4,456.0 |
| 68 | Carlon Non-Metallic 2" PVC Conduit 10ft Part #PVC2 Carlon Carlon 2" PVC Conduit Conduit | Y | 400 | \$8.06 | \$3,224.0 |
| 69 | Carlon PVC 2" Right Angle Elbow Part #ELL90-2 Carlon Carlon 2" PVC Conduit Conduit | Y | 160 | \$1.95 | \$312.00 |

| | Item Description | Taxable | Qty | Unit Price | Total |
|----|---------------------------------------|---------|-----|------------|----------|
| 70 | SCH40 2' Conduit Coupler PVC to Rigid | Υ | 160 | \$0.98 | \$156.80 |

Terms and Conditions Below

- 1. AMS.NET will require a Purchase Order referencing this Quote # or if a Purchase order is not provided, an authorized representative must sign this quote.
- 2. Payment terms are Net 30. Payment made beyond 30 days are subject to a finance charger of 1.5% per month. Customer agrees to pay all collections costs and attorney fees or late payments if applicable. Customer agrees to accept multiple invoices for projects that cover multiple sales. In the event that a site's readiness is delayed by the customer, customer agrees to accept and pay invoices that reflect equipment and services already received.
- 3. Shipping charges and sales tax will be added to this order when invoiced and the customer agrees to pay these charges.
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- 5. All shipments are FOB Origin or Pre-paid and shipped to Dock. Any Special shipping requirements must be clearly stated on all PO's (i.e. inside delivery). If inside Delivery or Lift-gate is required it must be specified and additional fees will incur. Shipping charges that appear on this quote are an estimate, AMS.NET will invoice and the customer will pay the actual shipping charge when identified.
- 6. Upon delivery of equipment, customer agrees to open all shipments and visually inspect equipment for physical damages. All damages must be reported to AMS.NET within 24 hours of delivery.
- 7. Returns will be accepted at AMS.NET discretion and only if merchandise is in an unopened box and the customer agrees to pay a restocking fee of 25% of the purchase price. All returns must have a valid RMA number from AMS.NET before returning.

Please fax signed Quotation or Purchase Order to your AMS.NET account manager or to 925.245.6150. Full terms and conditions can be viewed on our website at www.ams.net/services/procurement_financing/

AMS.NET Tax ID: 94-3291629

C7 License: 763508

Order Summary

| Products Total | \$ 2,258,828.49 |
|-------------------|-----------------|
| Taxable Total | \$ 2,258,828.49 |
| Shipping/Handling | \$ 0.00 |
| Taxes (8.50%) | \$ 192,000.42 |
| Labor Total | \$ 0.00 |
| Total | \$ 2,450,828.91 |

- 8. The laws of the State of California will apply to this sale.
- 9. The term "installation date" means the first business day on which installation of the system is complete. Minor omissions or variances in performance of the System that do not materially or adversely affect the operation of the system, shall not be deemed to have postponed the Installation Date. Seller shall use its best efforts to make timely delivery and installation. However, all stated delivery and installation dates are approximate and except as expressly provided in this agreement, Seller shall, under no circumstance, be deemed to be in default hereunder or be liable for consequential, incidental or special damages or commercial loss resulting from delays in delivery or installation.
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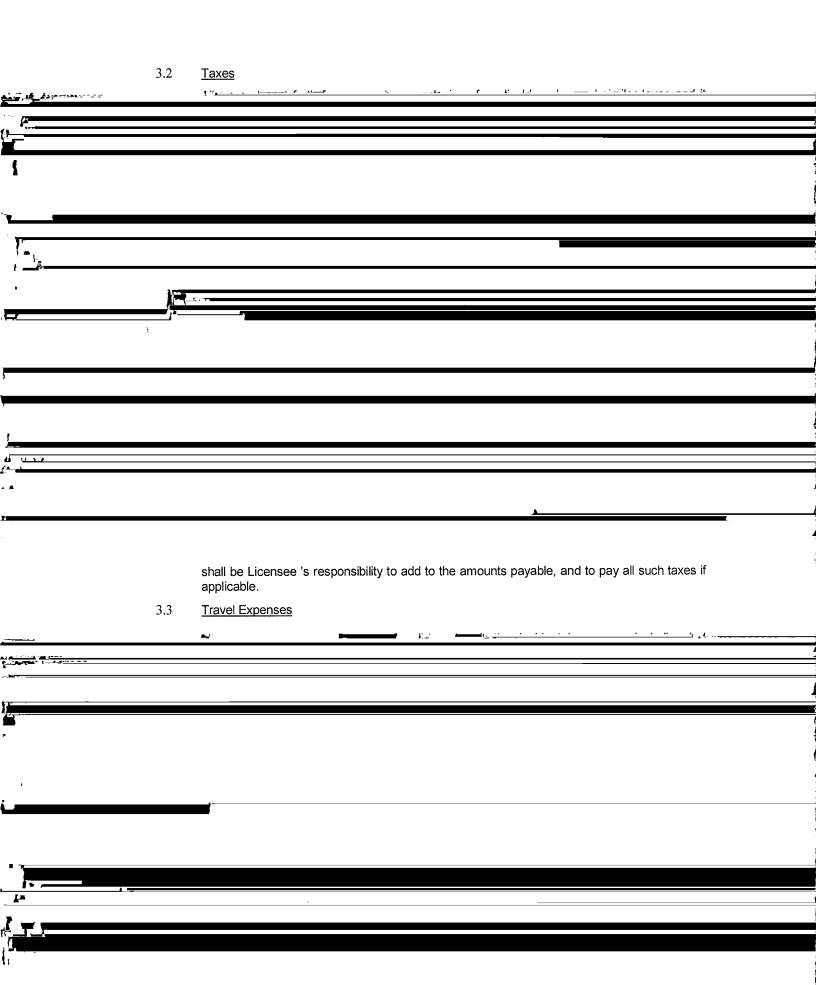
Manufacturer's warranty that is guaranteed is whatever is published by the manufacturer at the time of purchase.

| Authorized Signature: | | Date: |
|-----------------------|----------|-------|
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| | | |
| Print Name: | Print Ti | tle: |

INFINITE CAMPUS IMPLEMENTATION SERVICES AGREEMENT

| | <u>This (affigite Campus Implementation Services Adreement / "Adreement") is made_hetween Infinite</u> | | | |
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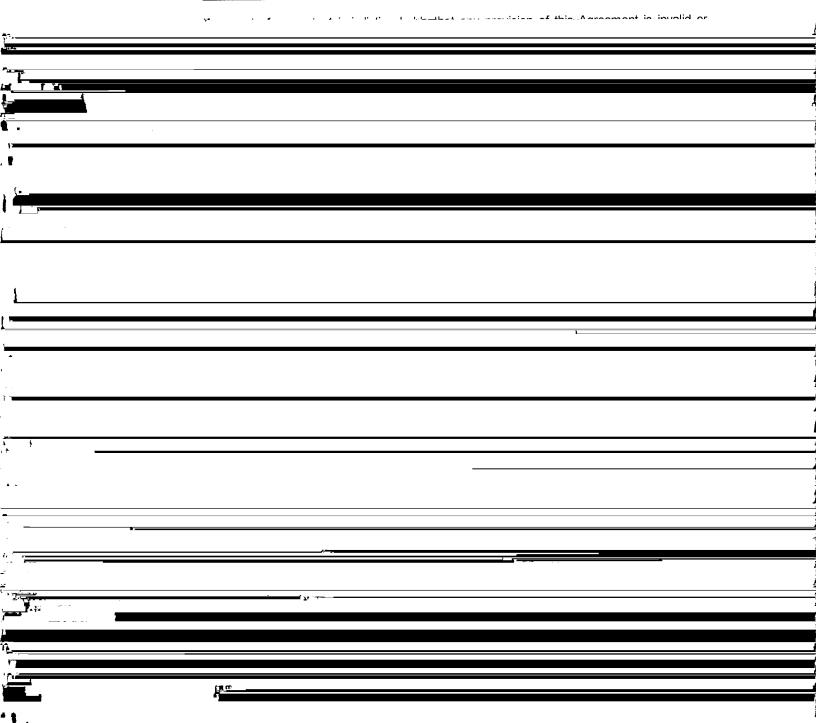


brought within one (1) year from the first date such action could have been brought, despite any longer period provided by statute. If a longer period is provided by statute, the parties hereby expressly waive it.

5.4 Amendments; Waiver

This Agreement shall not be amended or modified except in writing by duly authorized representatives of the parties that refer specifically to this Agreement. The failure of either party to enforce at any time or for any period of time the provisions hereof shall not be construed to be a waiver of such provisions or of the right to enforce each and every such provision.

5.5 <u>Severability</u>



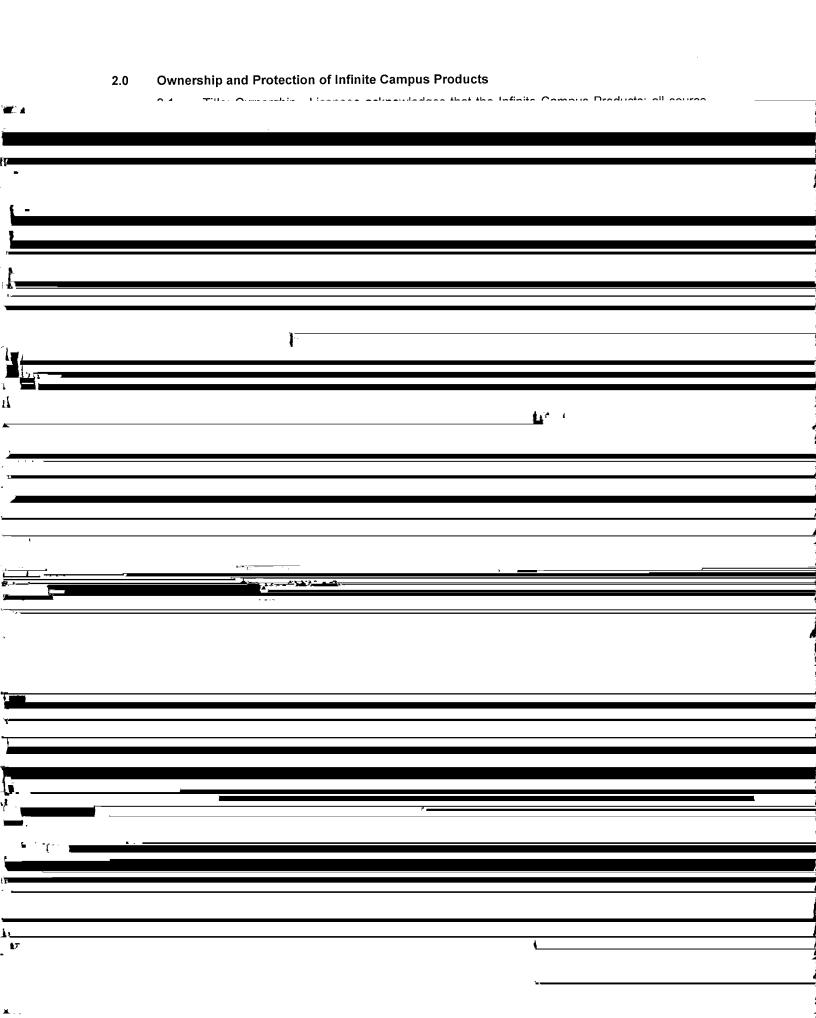
Infinite Campus, Inc. Sacramento City Unified Scho Sales Contracts Management 4321 109th Ave NE 5735 47th Ave. On------Either party may give notice of its change of address for receipt of notices by giving notice in accordance with this section. 5.10 Applicable Laws

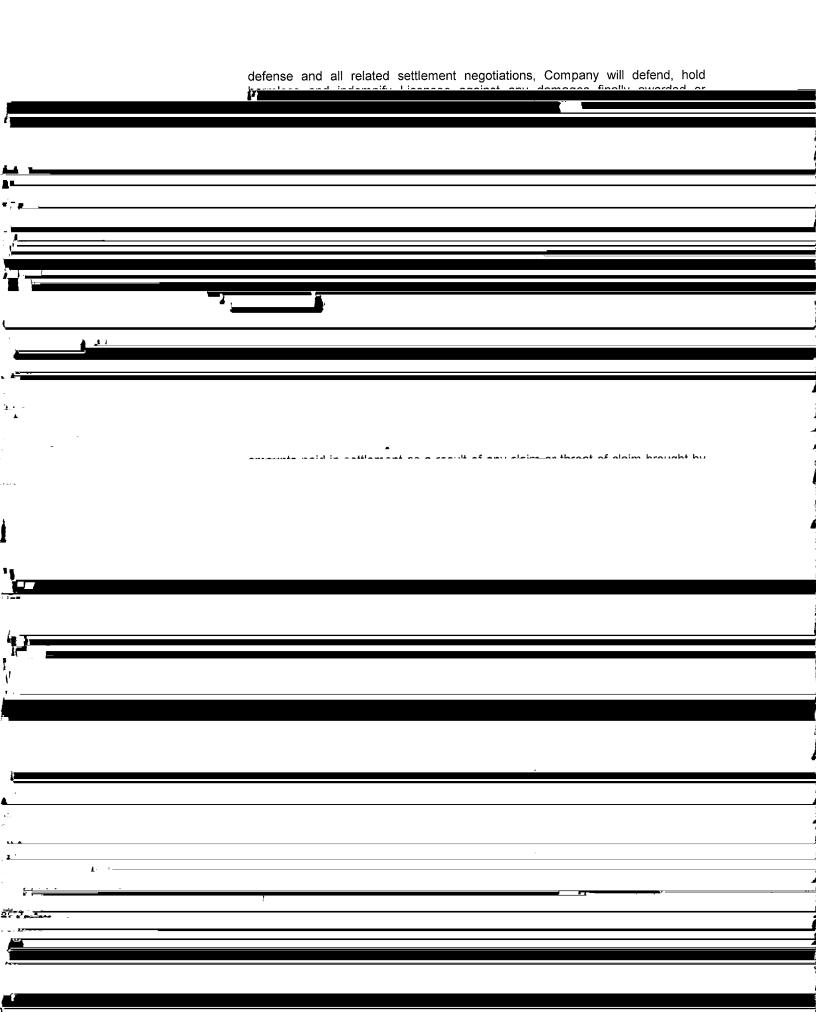
Attachment 1

POLICY 314
BUSINESS EXPENSE POLICY

| | BUSINESS EXPENSE POLICY |
|------------|--|
| | POLICY: Occasionally, during the course of business employees will incur expenses on behalf of the Company. It |
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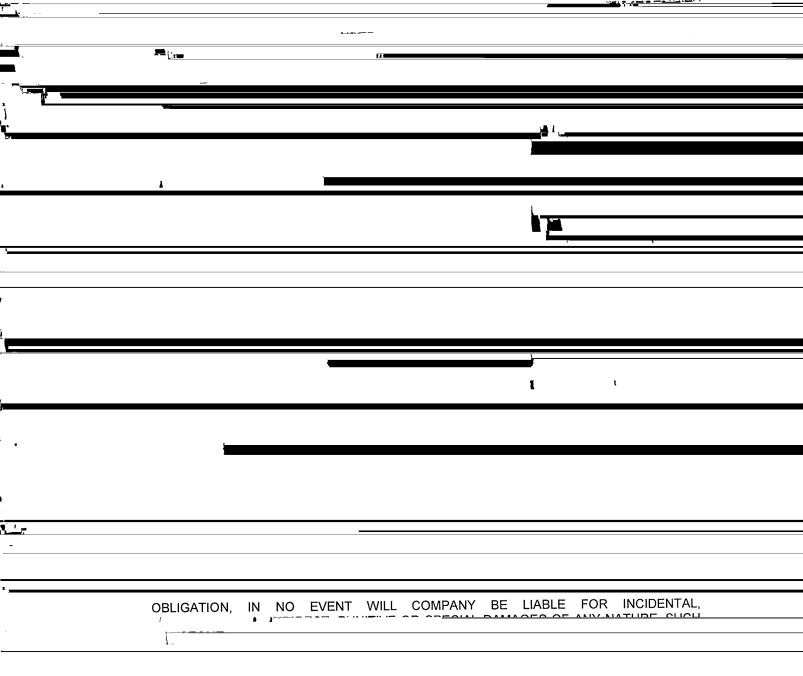
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| | This Infinite Campus End U | Jser License Agreement | ("Agreement") is | made between Infinite | e Campus, Inc., | |
| | a Minnesota corporation | | Ave NE, Blaine, | MN 55449-6794 ("C | Company") and flices located at | |
| | Sacramento City Unified S | | CΔ 0 | | | |
| | 5735 47th Ave | | | (LICCHSEC |). | |
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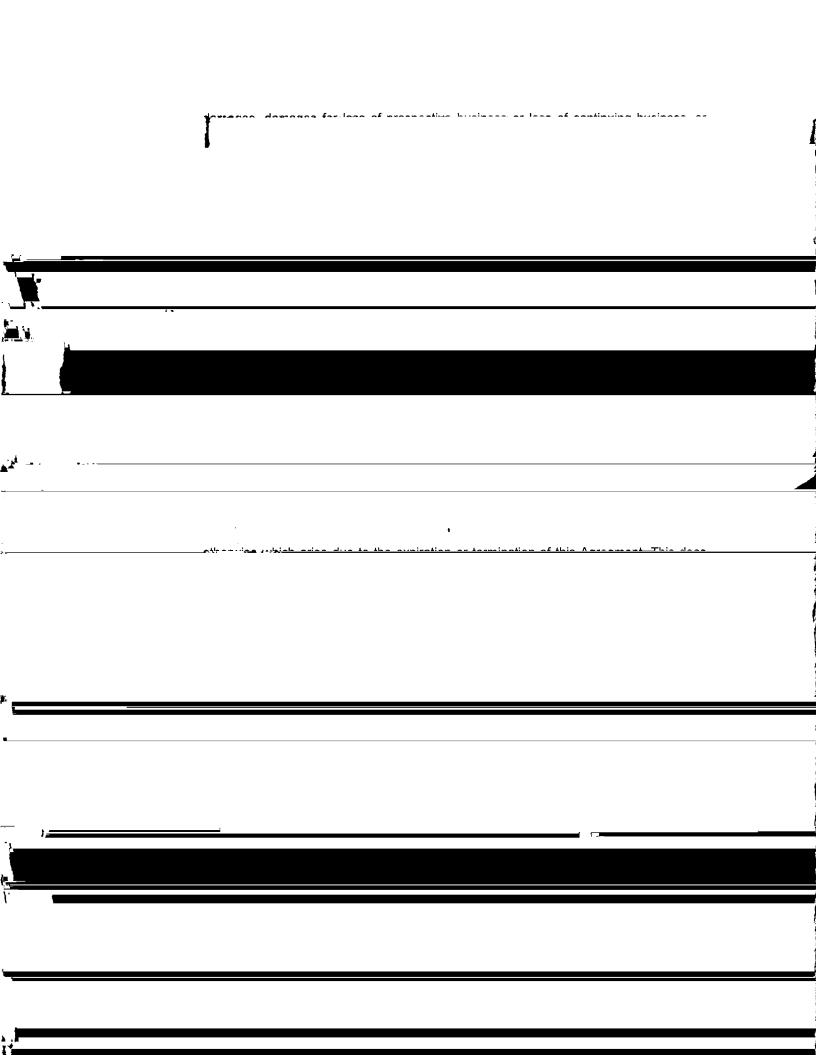




MAINTENANCE, SUPPORT OR OTHER SERVICES.

Limitations of Liability 5.0





flood, embargo, riot, sabotage, labor shortage or dispute, governmental act or failure of the Internet (not resulting from the actions or inactions of Company), provided that the delayed party: (i) gives the other party prompt notice of such cause, and (ii) uses its reasonable commercial efforts to promptly correct such failure or delay in performance. This Assessment supercodes all provious agreements and

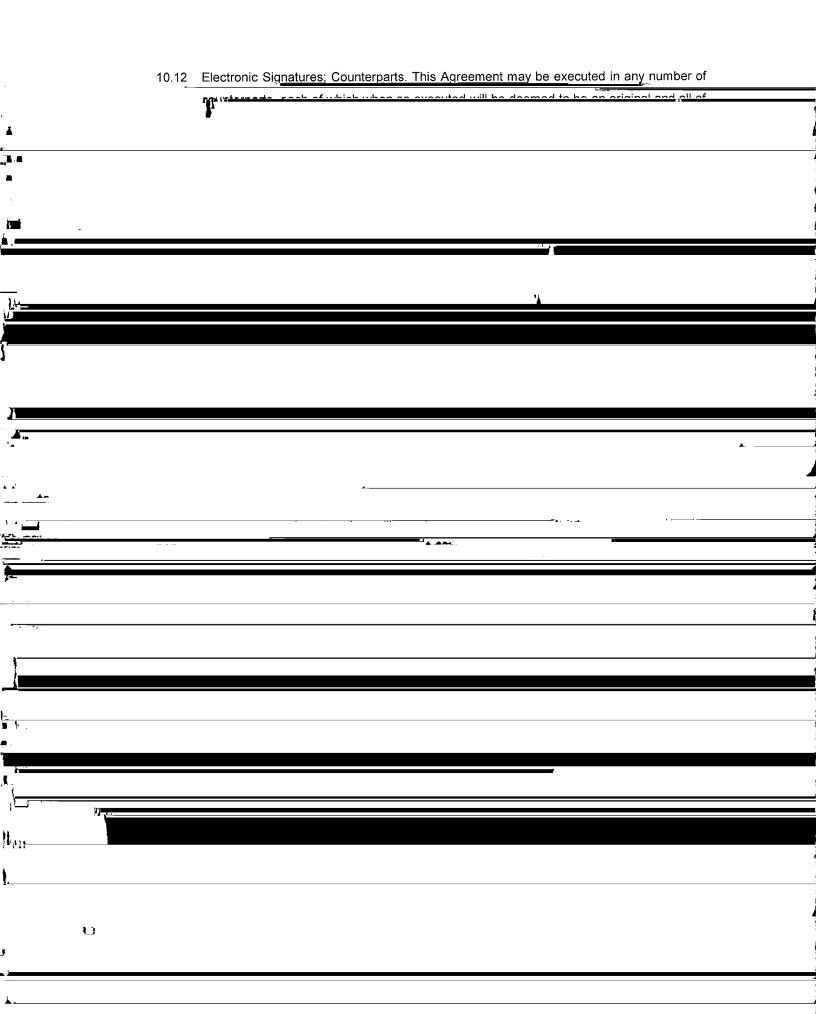
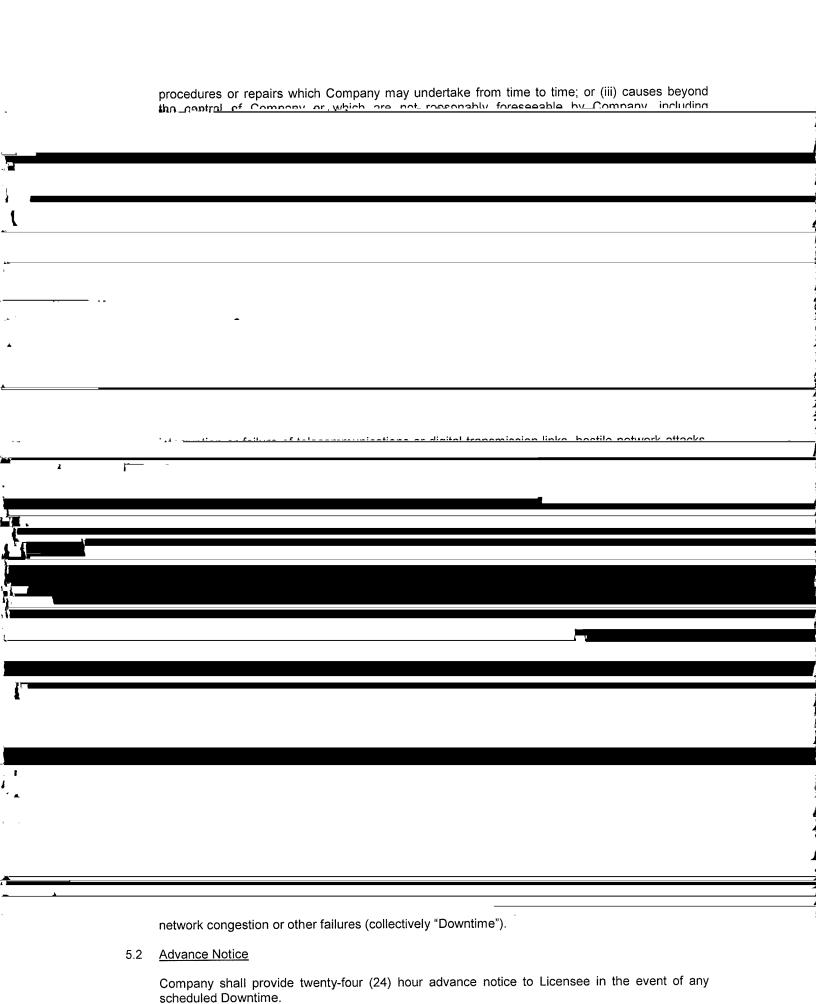


EXHIBIT A CLOUD HOSTING SERVICES AGREEMENT

| | 1.0 | Reference to Agreement |
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| | 2.0 | Sacramento City Unified School Dis, ("Licensee") as of the Effective Date. Initial Term and Fees |
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| | proprietary rights notices that are contained in or on the Microsoft Software. • Licensee may not reverse engineer, decompile or disassemble the Microsoft Software, except to the extent expressly permitted by applicable law. | |
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6.0

Security

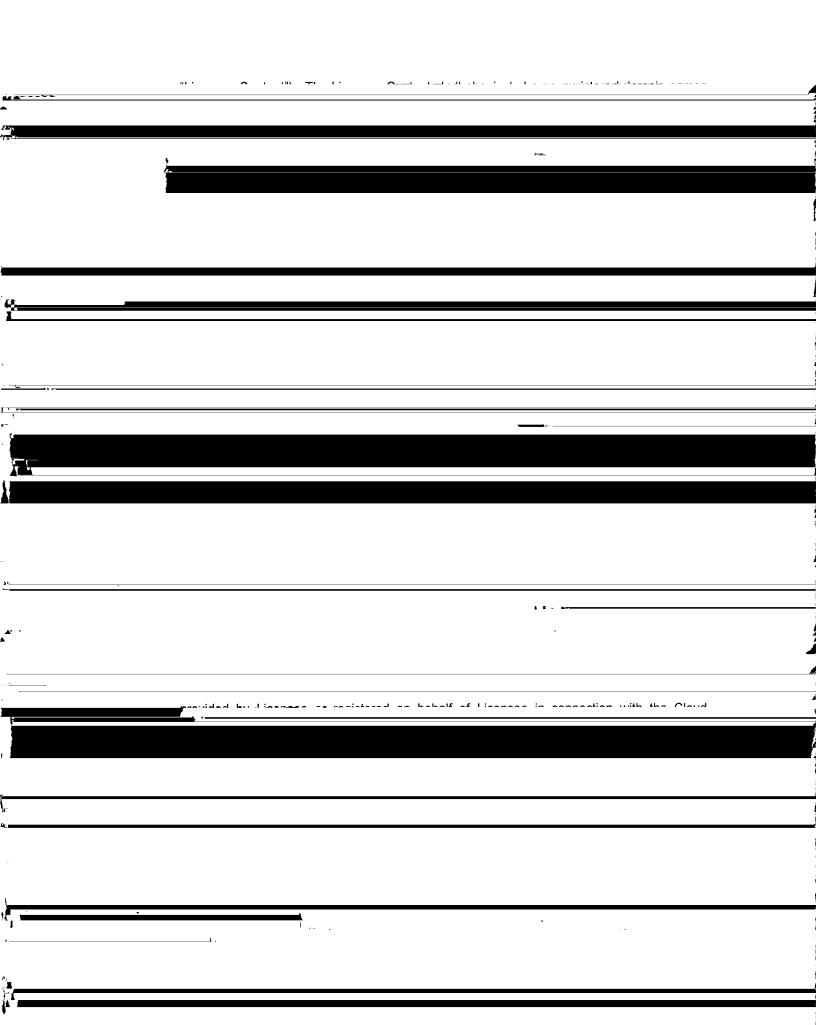


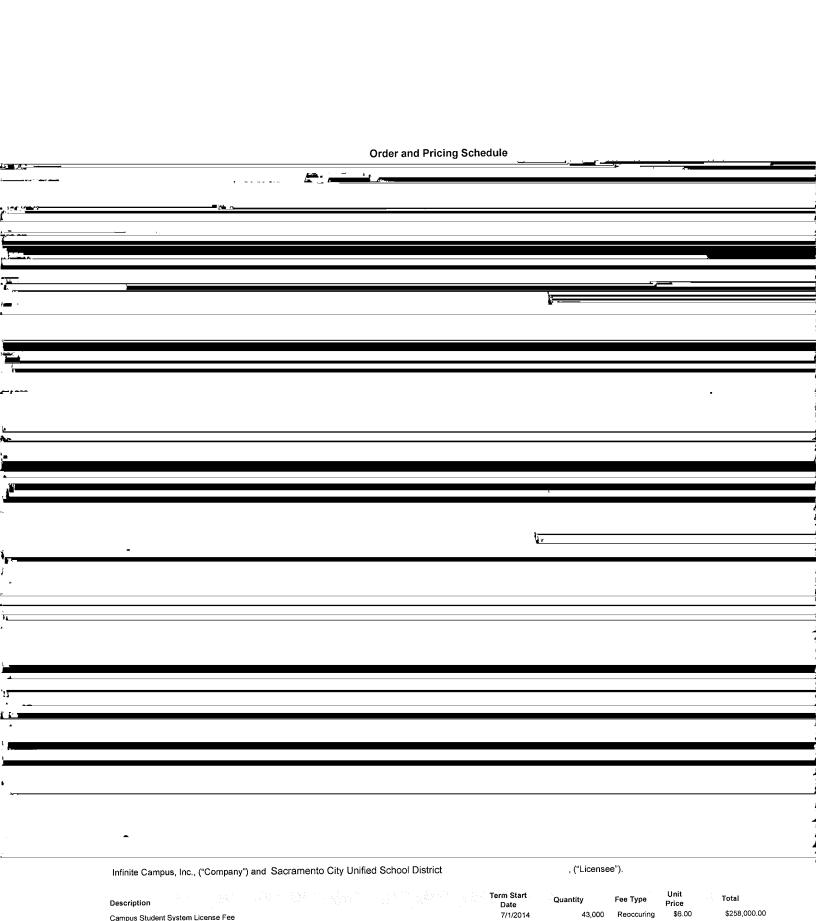
EXHIBIT B **SOFTWARE SUPPORT SERVICES EXHIBIT**

| | 1.0 | Reference to Agreement |
|----------|-----|--|
| | | This Software Support Services Schedule is subject to and incorporates all of the provisions stated in the End User License Agreement between Infinite Campus Inc. ("Company") and |
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| | 2-9 | <u> ni</u> tial Term and Fees |

6.0 **Authorized Contact Personnel** icensee shall identify up to two (2) people who shall be authorized to contact Company for

8.0 Non-Major Alarm

| | 8.1 <u>Definition of Response</u> |
|------------|---|
| | "Response" is defined as contacting the Licensee in response to receipt of a trouble ticket and |
| | working with the Licensee to solve the problem. Once a trouble ticket has been documented, |
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